Logging in to the NAPPA Website

Username and Password

Each member now has his/her own unique Username and Password for accessing the website. Privacy standards do not allow for a member’s password to be emailed to them. When logging in for the first time or to request a new password, you will need to go through the “Forgot Password?” instructions below.

Forgot your password? Here’s how to set (or recover) your password.


2. Click Forgot Password from the Menu Bar.

1. On the next screen, enter the email address associated with your NAPPA membership and click Submit.

2. After clicking Submit you will see this message: “If the email address was valid, an email has been sent to that address with a password reset link.” (not shown)

3. It may take a few minutes before you receive the email.

4. If you do not receive the reset email, please check your spam/junk folder.
1. After receiving the email with the new password, click **Reset Password**.

2. Please note, the link is valid for 24 hours. If you do not reset the password within 24 hours, you will have to request another “Forgot Your Password?”

1. Type your new password. (There are no strict requirements for the password other than it cannot be blank.)

2. Confirm password.

3. Submit.

1. After a successful reset, you will be directed back to the NAPPA homepage.

2. Enter your **Username** and **Password**.

3. Click **Login**.

1. When you see “Hello My Name is...” you have successfully logged in!

2. You have arrived at the “Member Landing Page.”

**FEATURES**

- My Profile info (small circle, lower left)
- Quick Links (large circle)
- Logout (medium circle, top right)
- Find more “How To’s” under **Website Help**.